



# COVID-19

## Safety measures at Erasmypompefunebres!

### General info:

*We at Erasmypompefunebres take great pride in offering the best and most extensive care and support to our clients when they need it most. But our number one priority is the safety of our clients and our staff.*

In line with the measures taken by the government and the health ministry we will apply the following restrictions and hygiene measures as of march 16th 2020:

We have further increased hygiene in our 3 offices - Hamm, Ettelbruck and Dudelange



„Embalming“ services are no longer allowed.

Open casket funerals are no longer allowed.



In order to limit human contact, client meetings will be held over the phone.

If this is not possible, we can organize a personal meeting in our Hamm, Ettelbruck or Dudelange offices. These meetings are **limited to 2 people**. Our hygiene standards apply here too.

Arrangements for flowers, newspaper ads and thank you cards can all be made over the phone.

Important documents – e.g. death certificate, family book ... will be personally delivered to your home.

Ceremonies at the crématorium in Hamm are **limited to 10 people max.**



As far as regular funerals are concerned, we will stick to the general recommendations of the health ministry. We regularly inform you about the latest developments.

Since the current Covid-19 measures may prevent you from attending a funeral, we also offer an on demand “LiveStreaming” service for funerals.

Contact us for more information.

**We continue to be there for you and we are happy to guide you through every step.**